

HOMESTAY GUIDELINES FOR STUDENTS

HOMESTAY GUIDELINES

- Canada is a multicultural country. Your homestay may be a family with a foreign background.
- Average travel time from your homestay to ILAC is between 45 and 70 minutes by public transportation. It can be longer during high seasons.
- Two or more international students may live in the same homestay.
- Your bedroom will be located either in the basement or above ground. Please note that in Canada, it is common to make use of the basement as a room.
- Your homestay may have pets as Canada is a pet-friendly country.
- Canada supports a smoke and scent-free environment. Therefore, most homestays strictly prohibit smoking inside/near the house. If you are a smoker, please inform ILAC prior to your arrival in Canada.

Meals for Homestay Program

- Breakfast is provided 7 days a week. A typical Canadian breakfast is cereal with milk or a toast with spread with instant coffee or tea. Students are responsible for preparing their own breakfast.
- If Lunch is included in your meal plan, a light-packed lunch is included 7 days a week. Typically, lunch is a sandwich with fruit, or a cookie and it is prepared by the student. Some families may pack the lunch for their students. Kindly ask your family upon arrival as who is responsible for preparing the lunches.
- Dinner is prepared by the homestay 3-4 days a week. Dinnertime is set by the homestay and can be between 6:00 and 8:00 PM. Ask your host family upon arrival what is the usual dinner time.
- Approximately 3 times a week (normally during the weekends), family may not be home for dinner. However, there will be left-over or pre-made food for the student to warm up.
- If you will be late for dinner, please advise your homestay. The homestay will keep your dinner until 8:30 PM.
- If you would like to skip dinner, please also advise your homestay in advance.
- There is no compensation for missed meals.
- Snacks are not included in the meal plan. You are responsible for buying your own snacks.
- If you need extra storage for your snacks, kindly ask your homestay family.
- You must eat in the dining/kitchen areas unless your homestay allows otherwise.
- Cooking is not permitted unless allowed by the homestay.
- Special dietary restrictions such as: Halal Food, Kosher Food, Gluten Free, Organic Food, Lactose Intolerance, Vegan will depend on availability. Accommodating this food restriction is available at an additional fee per week. You may still need to purchase supplementary food items for your dietary restrictions.

Internet & Phone

- Access to the Internet is included in the homestay fee. Your reasonable use of the internet is required.
- Reasonable use means no downloading or streaming of large files, videos, and music. Please use the Internet for studying and communicating with your family and friends for a reasonable time. Always observe quiet and sleep time as a respect to other people in the household.
- Committing cybercrime or any illegal activity in Canada will result to immediate expulsion of the student from the Homestay Program without REFUND.



ILAC Toronto
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ILAC Vancouver
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Tel: +1 604.484.6660 | Fax: +1 604.484.6637
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Keys

- You will be given a house key (and fob in some cases). Please always lock the door.
- It is your responsibility to replace or pay for the replacement value of keys and/or fobs if you lose them.
- In Canada, your bedroom will not have a lock on it. Be careful with your valuables as ILAC and the homestay are not responsible for any loss or damage of your valuables. We encourage you to lock your valuables in your luggage.

Shower

- Personal cleanliness is important. Please shower regularly.
- Please limit your use to 1 shower a day and 10 minutes as the bathroom is most likely shared with other people in the house. Please always clean after yourselves after each bathroom use.
- You are responsible for cleaning the bathroom when the bathroom is only for the student(s).
- Toiletries not included.

Bedding and Laundry

- The homestay will provide sheets, blankets, and a pillow. It is recommended to bring your own towel.
- The use of the laundry is available once a week. Extra fee may apply if more than once a week.
- The homestay will give you specific times for laundry usage. For example, every Saturday and Sunday. Please kindly ask your homestay family for the laundry schedule.

Others

- Guests including overnight guests are not allowed in any event in your homestay unless you receive permission from your homestay.
- Homestay booking is from Saturday to Saturday. Move-out time is at 10:00 AM and Check-in Time (Access to your bedroom) is from 2:00 PM onwards. Any items left behind after check-out will be considered unwanted and will be disposed of.
- Any damages, long distance charges, or excess internet charges caused by the student will be the student's responsibility to pay.
- It is advised not to leave money and valuables in your bedroom.
- ILAC must be informed about any allergies, food restrictions (e.g., no pork) and medical conditions in advance. Failure to do so may result in a homestay change or a disqualification for the Homestay Program.
- Students in the Homestay Program must keep a good record of class attendance. Frequent absences without a legitimate reason may disqualify you from continuing the Homestay Program.
- Your personal information, such as name, date of birth, gender, country of origin, e-mail address including medical condition is shared with your homestay family during the confirmation of the booking. If you have any concern about sharing your medical condition, please contact your homestay coordinator in advance.
- Certain types of serious misconduct may lead to the immediate dismissal/expulsion of the student on a "zero tolerance" basis. Such conduct includes, without limitation, the use or delivery of alcohol or drugs (including recreational cannabis) in your homestay; any form of discrimination, bullying or harassment.



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Payments

- All payments for the homestay must be paid through ILAC's homestay department only. You must not discuss payments with your homestay directly.
- If you would like to move out of your homestay, you must give ILAC minimum 2 weeks' notice. Refund will be computed after two weeks' notice is applied (Saturday to Saturday computation).
- The first 4 weeks of the homestay are non-refundable.
- Homestay extension payment does not guarantee stay with the same Homestay Family. New placement fee applies if a new family is needed due to the extension. Student is responsible for the transportation expense.

EMERGENCY LINE available 24/7 for all Student Housing-related Emergencies

- +1 (888) 989 7718

Have questions? URL: <https://forms.office.com/r/V8iHv5JpBh>

